

## About the ‘SHIBUYA OK!? MAP’

What should you do if a disaster occurs while you are in Shibuya? Remain calm, help one another, and work together to ensure everyone's safety.

Considering the variety of possible disasters and emergencies, there is much information to provide. We have designed this map as a simple, easy-to-read “first step” to help anyone to prepare for an emergency.

This guide contains valuable information to help people who live and work in Shibuya, and visitors alike. We hope that this guide encourages daily awareness of disaster prevention, and fosters a spirit of teamwork.

Because Shibuya attracts so many people, you may have many points of concern. This map strives to turn your question of “Is Shibuya OK?” into reassurance that “Shibuya is OK!”

## Do you know about ‘Shibuya-ku Disaster Prevention Portal’?

This website specializes in disaster safety for Shibuya City, and is full of information useful in case of an emergency, such as lists of facilities accepting people unable to return home, various disaster maps, railway and bus status, and more. The website is available in English, Chinese, and Korean. We recommend that you bookmark this website in advance.



<http://bosai.city.shibuya.tokyo.jp.e.mu.hp.transer.com/>

## ‘Shibuya-ku Bosai Apuri’ Also Available!

This handy iOS and Android app provides real-time emergency and disaster information for Shibuya City. The app allows you to create communities to check on the safety of family and friends. Even in offline mode, away from mobile signal, you can still read disaster maps. Just like the Disaster Prevention Portal website, this app supports multiple languages.

Android  
(Google Play)



iOS  
(App Store)



## 1 IN CASE OF MAJOR DISASTER

### Earthquake

A major earthquake will be followed by after-shocks. Protect your body as you evacuate to a safe location.

### Typhoon or Torrential Rain

Check the weather news frequently and stay inside until the storm has passed.

### Virus

Some emergencies are invisible, such as the flu. In such cases, please wear a mask and wash your hands regularly.

### ‘J-Alert’ Nationwide Instant Warning System

In case of serious emergencies such as large-scale terrorism or major earthquakes, the national government issues emergency information using the J-Alert system. Throughout Shibuya City, disaster management radios automatically broadcast J-Alert notifications.

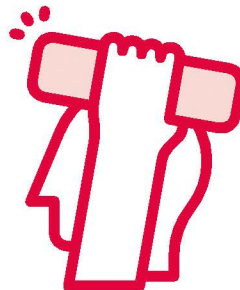
## 2 CHECK THE ACTION LIST

### Earthquake!

#### 1 Ensure your physical safety!

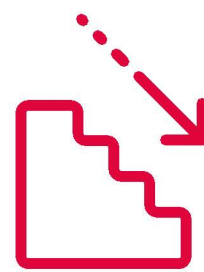
##### ON THE STREETS

Protect your head with a bag or similar object, and quickly get away from buildings. Stay as far as away as possible from block fences or building walls.



##### IN A BUILDING

Protect your head with a bag or similar object, stay low, and move where you will be safest from falling objects. Never use elevators during or after an earthquake. Instead, evacuate by stairwell.



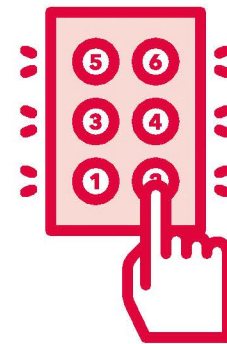
##### ON A TRAIN OR BUS

If you are seated, protect your head with a bag or similar object. If you are standing, firmly hold on to straps or handrails, and be careful not to fall.



##### IN AN ELEVATOR

Press all of the floor buttons. As soon as the elevator stops at any floor, exit the elevator and escape via emergency stairwells. If you are stuck inside an elevator, press the emergency button and await rescue.



#### 2 Get Information from your Surroundings!

Get information from sources such as TV, radio, or the internet. The Shibuya-ku Disaster Prevention Portal website and app may assist you. Remain calm and work together with others.

#### 3 Evacuate to a Safe Location!

Once you have reached safety, do not try to relocate or go home right away. Too many people moving at once may impede emergency vehicles, or create secondary hazards such as crowd crushing.

The ‘SHIBUYA OK!? MAP’ indicates locations that may assist in case of a disaster.

##### Temporary Evacuation Areas

These areas, such as municipal schoolyards and parks, allow evacuees to temporarily assemble to determine the situation before proceeding to an evacuation area.

##### Evacuation Areas

These areas serve as places of evacuation in case temporary assembly areas are threatened by dangers such as spreading fire. (Nine areas throughout Shibuya City, including Meiji Jingu and Yoyogi Park.)

##### Temporary Shelters for stranded persons

These facilities temporarily accept evacuees who are unable to return home, providing information, access to toilets, and the like.

ALSO CHECK THE MAP ON REVERSE >>

## 3 GATHER INFORMATION

### Free Wi-Fi Available in Shibuya

#### PLAY SHIBUYA Free Wi-Fi

Network Name : -play-shibuya-free

Available Areas : Shibuya Station Hachiko Square, Harajuku Station

#### SHIBUYA CITY Wi-Fi

Network Name : 0000Shibuya\_City

Available Areas : Shibuya City Office, Aoyama Gakuin University, Sendagaya Elementary School area, etc.

#### SHIBUYA Wi-Wi-Fi

Network Name : -SHIBUYA Wi-Wi-Fi-

Available Areas : Shibuya Station Front area, Tokyo Department Main Store, Shibuya Stream, etc.

### Recommended Apps



#### Shibuya no Radio

Get information from Shibuya's local FM radio station, on 87.6 MHz. <https://shiburadi.com/>



#### Safety tips

An app to inform you of nationwide disaster bulletins and warnings. Available in 14 languages. <https://www.rcsc.co.jp/safety/>



#### Shibuya Arrow Project

Artistic signs lead you to temporary assembly areas. <https://shibuya-arrow.jp/>



### Emergency Numbers

For crime or accident, call **110!**

For fire, illness, or injury, call **119!**

## 4 HELP ONE ANOTHER

Listed languages, from top to bottom : English, Japanese, Chinese (Simplified), Chinese (Traditional), Korean

#### What happened?

There is an earthquake.	There is a fire.	Please remain calm.
地震です 发生地震了 地震了 지진입니다	火事です 发生火灾了 失火了 화재입니다	落ち着いてください 请保持冷静 請保持冷靜 진정하세요

#### What should I do?

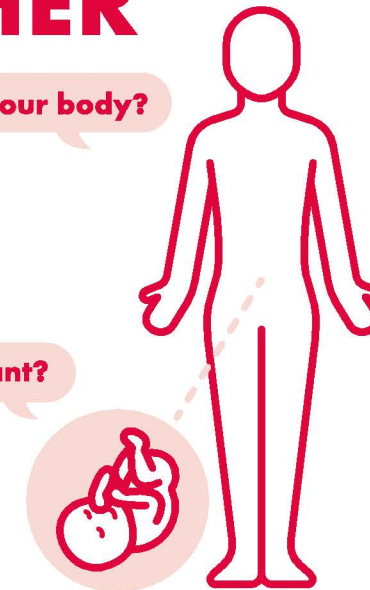
Please protect yourself.	Please wait here.
身を守ってください 请保护好自身安全 請保護好自己 몸을 보호하세요	ここで待っていてください 请在这里等候 請在此等候 여기서 기다리세요
Please stay inside.	Please follow me.
外に出ないでください 请不要到外面去 請不要到外面去 밖으로 나가지 마세요	私についてきてください 请跟我来 請跟著我來 저를 따라오세요

#### Which part of your body?

からだのどこですか?  
身体的哪个部位?  
身體的哪個部位?  
어디가 아픈가요?

#### Are you pregnant?

妊娠していますか?  
现在怀着孕吗?  
妳是孕婦嗎?  
임신 중이세요?



#### What are the symptoms?

Fever	Pain	Difficulty Breathing	Vomiting
熱がある 发烧 發燒 발열	痛い 疼痛 疼痛 통증	息苦しい 呼吸困难 呼吸困難 숨 가쁨	吐いた 呕吐 吐了 구토
Dizziness	Bleeding	Numb	Itchy
めまいがする 头晕 頭暈 어지러움	血が出た 出血了 出血了 출혈	しびれる 发麻 發麻 저림	かゆい 发痒 發癢 가려움

### FREE MEMO

Shibuya City  
Disaster Prevention Portal  
Shibuya  
OK!?  
MAP