

"Technology Implementation for Elderly Care Change : The SOMPO Care Future Care Lab in Japan Model"

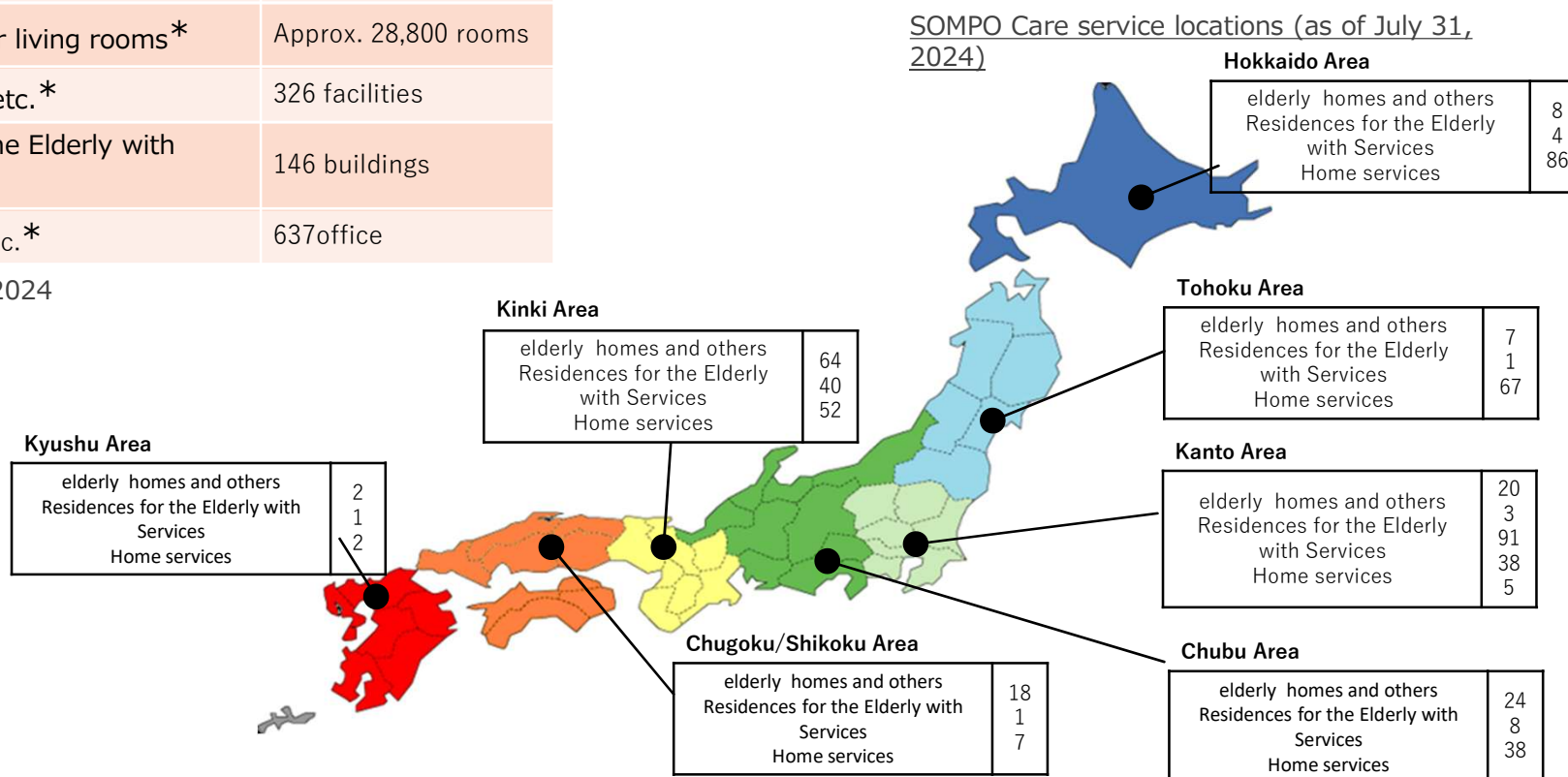
SOMPO Care Inc.
Future Care Lab in Japan

“Respect for humanity” “Changing Japanese eldercare and creating Japan's future”

SOMPO Care Overview and Service Locations

SOMPO Care Overview	
Number of employees (March 2024 consolidated)	25,225 persons
Net sales (FY2023 consolidated)	155.4 billion yen
Number of senior living rooms* elderly homes, etc.*	Approx. 28,800 rooms 326 facilities
Residences for the Elderly with Services*	146 buildings
Home services, etc.*	637 office

*As of July 31, 2024



Reinvent Caregiving, Blending Technology with a Human Touch.

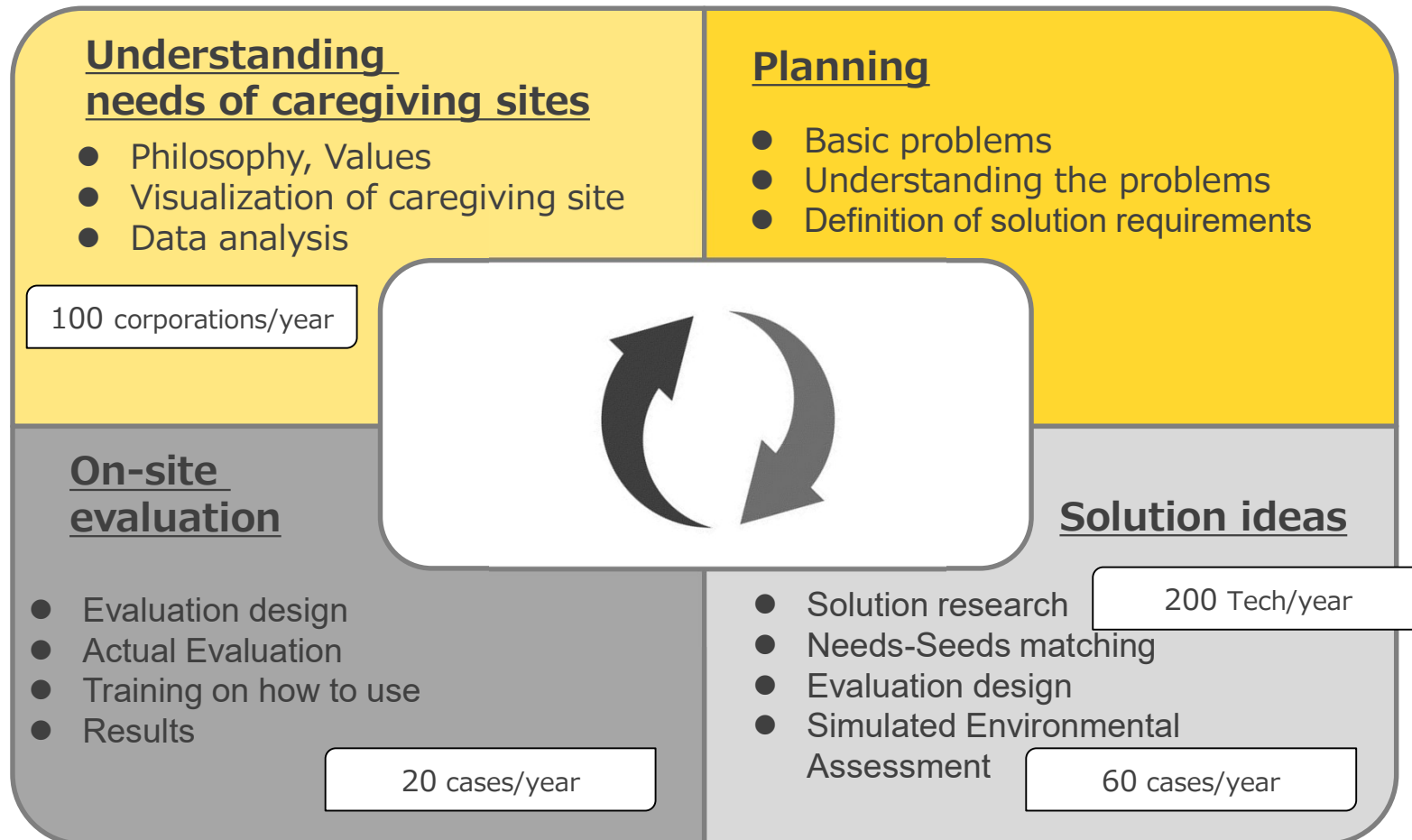


**A living lab for co-creating technology
that can be used in the field of elderly care.**

- Established in February 2019
- Demonstration evaluations in simulated elderly care environment
- Field testing and evaluation of care services through inter-company collaboration

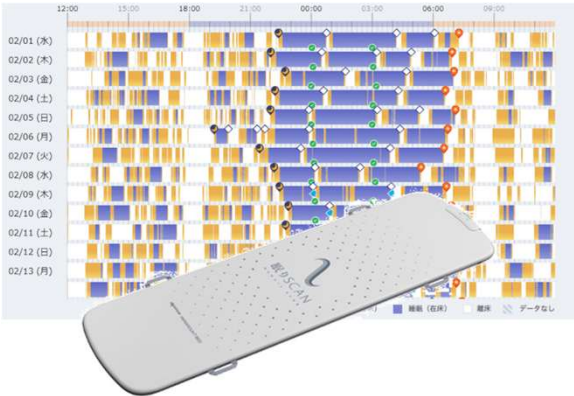
Approach Model

We provide tailored support for needs assessment and analysis, proof-of-concept evaluation, and development assistance to meet the requirements of development companies and care service providers.

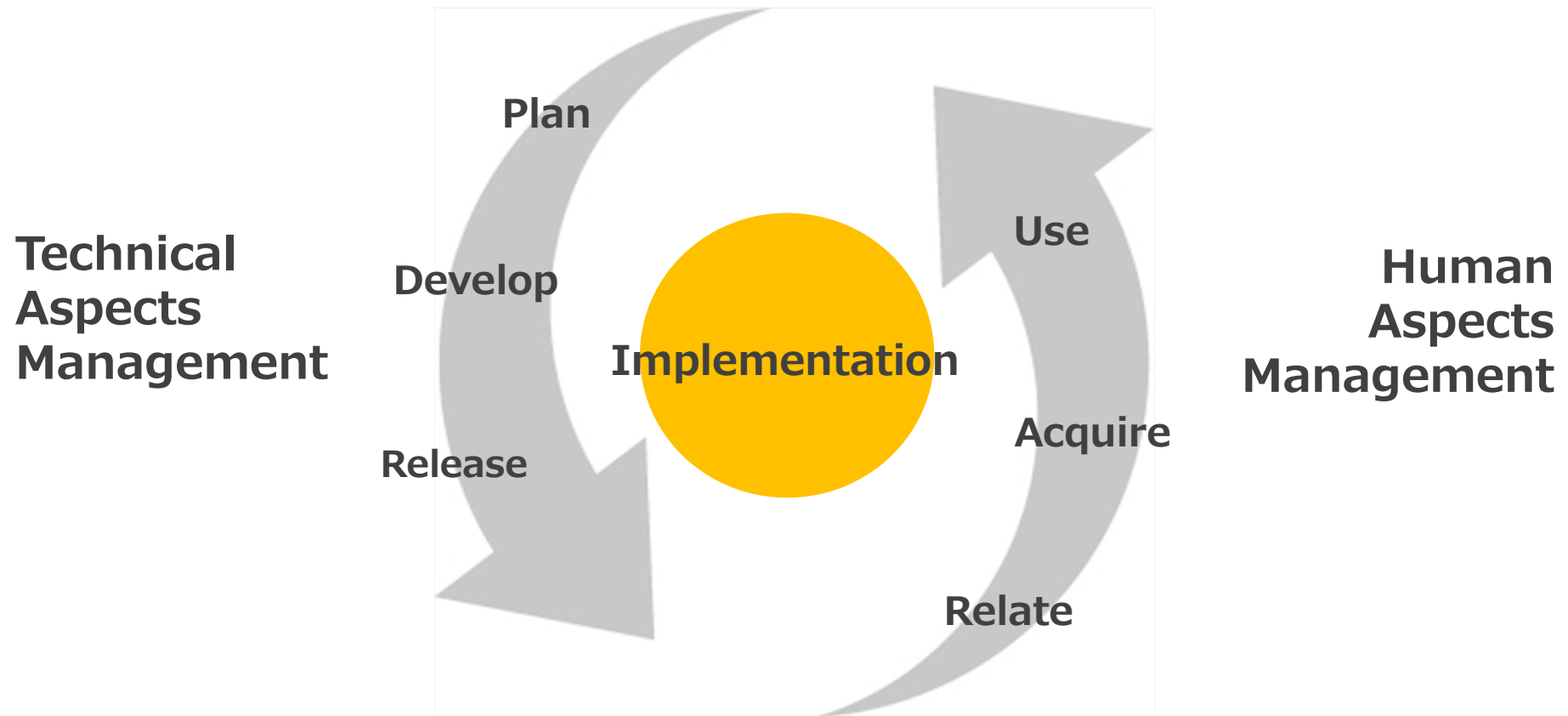


Various categories of technology Future Care Lab in Japan

Examples of technologies we evaluated and supported for market release.



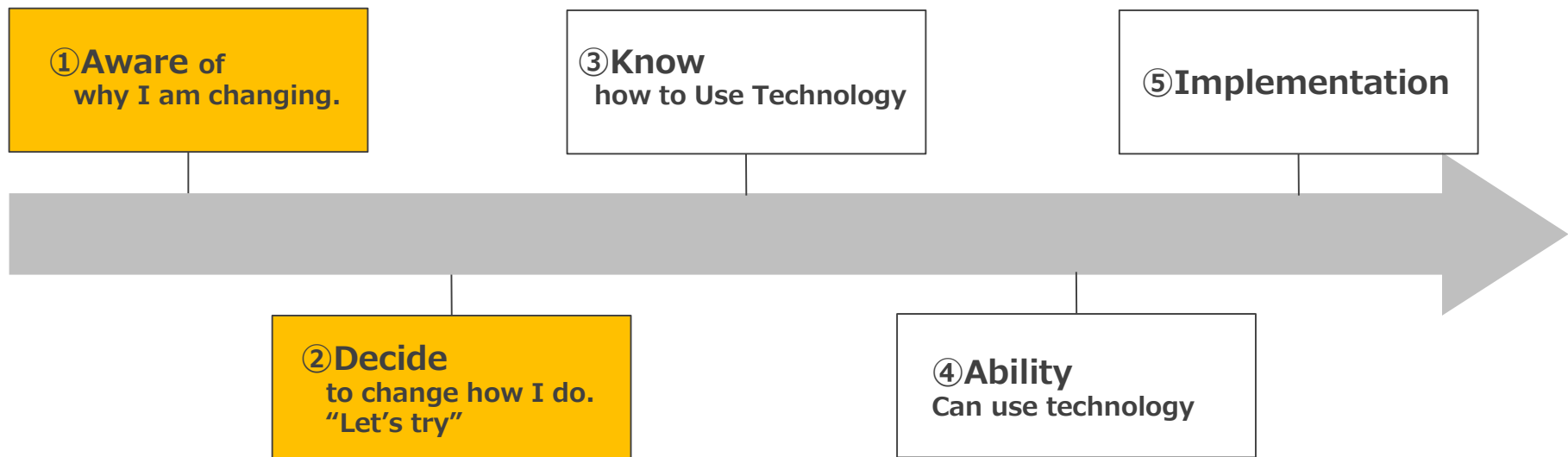
Implementing technology means both the elderly and caregiver living and working differently than before. For an organization to change, every individual involved must change. Success in change requires both technical and human aspects.



Human Aspects / Enhancement of Caregiver Change Adaptability

What we consider important is developing personnel who can adapt to changes in actual daily operations. ③ Many cases begin with acquiring knowledge about the Technology.

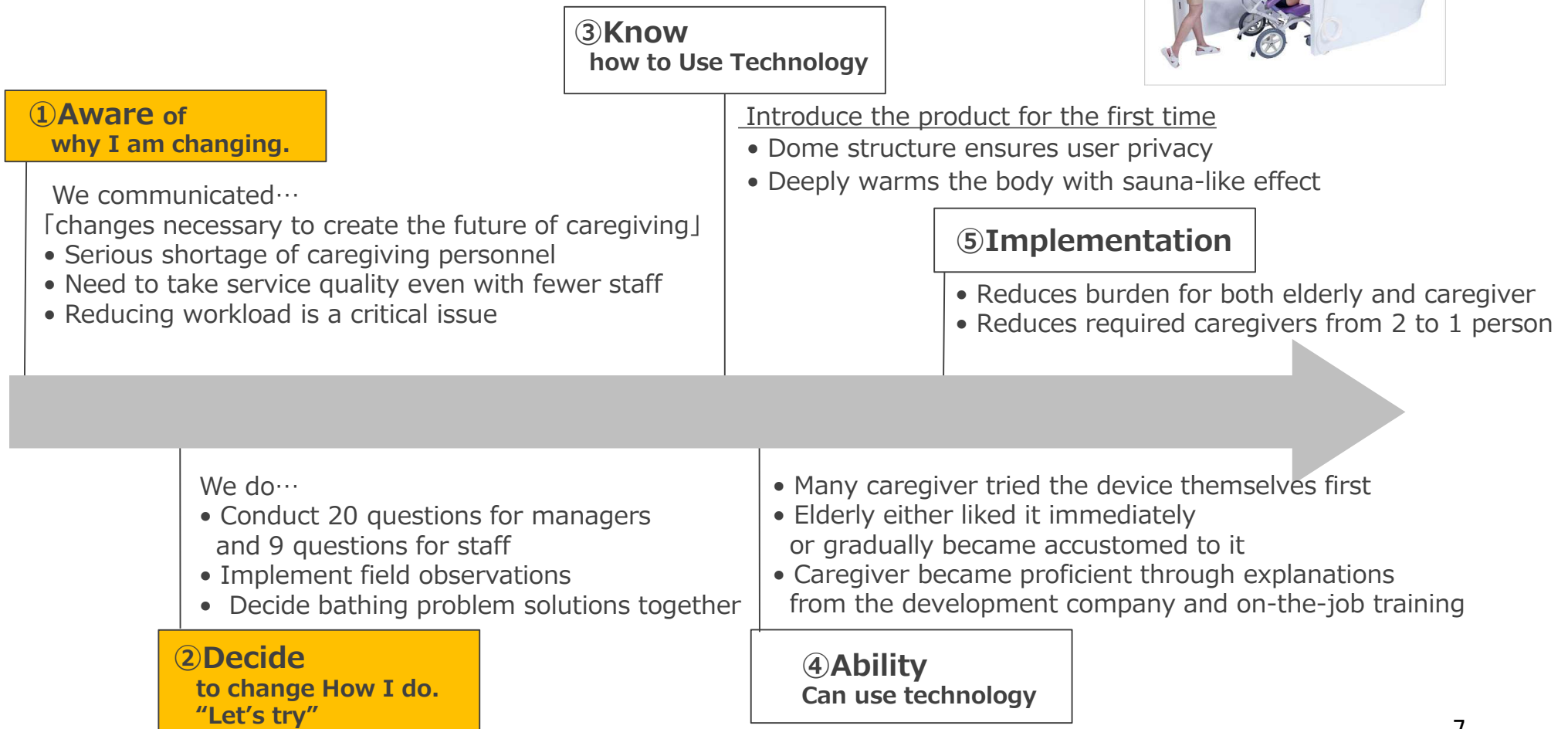
However, the most important thing is for each individual to ①Aware of why I am changing. ②Decide to change How I do. To achieve this, we have established a system to support the caregiving field, and we communicated again and again.



Case of Shower Bathing Device for Nursing Care Miami NB2500

Before introducing technology to the field, we help care facilities decide to change. We think, without this premise, technology cannot be used correctly, nor can its effectiveness be measured.

Through these efforts, our company has implemented Miami in about 160 facilities.



Future Care Lab in Japan



<https://futurecarelab.com/en/>